



## TERMS AND CONDITIONS

Our rates are strictly private and confidential for use only by the Tour Operator or agency to which they were delivered and should not be disclosed unmarked-up to any person or organization outside the tour operator or agency. These rates can only be so'd packaged to other tour operators and travel agents, unless otherwise agreed Trade fairs. Conventions and Festivals-When availability is limited due to trade fairs, conventions and festivals, our normal rates are not applicable and

higher rates will apply. Such periods are shown for each city, but hotel availability may be affected also by in house conferences. However, in other areas, confirmation may take more

time and rates may be higher than rack rate. Confirmation & rates depends on availability at time of booking. Rates & availability is subject to change at of booking

02 adults sharing a double room (when available) pay the same per person as adults sharing a triple room. OB DMC City Breaks. Multi City Tours, Van Tours, Transfers, Packages are reserving the right to amend prices due to currency fluctuations or availability issue

Government action. However, once a booking has been confirmed the price is guaranteed regardless of any currency fluctuations Is the very unlikely event that the confirmed hotel cannot provide the booked accommodation, the client accepts that it is the hotel's responsibility to find an alternative hotel of at least similar standard and provide transportation as appropriate to this alternative hotel. GBDMC Breaks makes every precaution to ensure hotels are professionally managed so that any such occurrence is exceptionally rare. GS DMC City Breaks shall have no liability in respect of any other costs, losses or damages existing out of or in connection with a relocation of accommodation since such relocation is outside the control of GB DMC City Breaks.

GB DMC City Breaks Multi City Tours, Van Tours, Transfers, responsible for any any accident, loss, detention, annoyance, delay and expense due to quarantine, strikes, any other event of force majeure, failure of any other her means of conveyance, to arrive and depart as scheduled, disturbances, government restrictions or regulations, discontinuance or change in transit or hotel services and other causes over which GB DMC has no control. All the transfer of Sedan car with luggage capacity of maximum 02 Medium Luggage & 02 small Luggage. Baggage and all personal belongings are at the owner's Its Agents responsibility to declare the luggage quantity. Drinks, tips, laundry, portage, telephone calls & expenses of personal nature All FIT City Breaks, Multi Country Tours & Van Tours are non-refundable basis.

Hotel City taxes are not included.

The above EU laws can be overruled by the specific laws of a particular country. This is at the sole discretion of the police at the time of checking in the event of a breakdown of a coach on a touring holiday, liability will be alerted, if, for any reason we cannot provide a replacement coach and that you miss out on a significant attraction will reimburse the amount which have paid to the supplier, though we will endeavour to replace coach at the earliest. However, sometimes delays will occur due to many reasons beyond our control. In this event we are also entitled to use a replacement coach that we deem fit to conclude the rest of the journey. The replacement coach may or may not have the same amenities as the original coach Passengers will be

responsible for any services missed out by them due to not following the stated time: This includes meals, transfers, sightseeing, flight, etc. Hotel's may ask for a credit card imprint or cash deposit at time of check-in to cover for inception. This amount will vary from hotel to hotel If you do not arrive at the departure point by the specified time cored mestein tours, the tour will depart, and your booking will be cancelled automatically with no refund made. It is very imp important that you remain at the specified meeting point Please check all details carefully on the vouchers and contact us immediately to notify of any errors and Commissions.

We cannot accept responsibility for any costs incurred, or for subsequent problems encountered, due to errors that were not reported to us upon receipt of

#### RATES, INVENTORY AND SERVICE

The rates provided by GB DMC TEAM are net, in GBP & EUR & USD as per currency mentioned. Rates are based on prevailing currency exchange rates at the time of offer and in the event of a strong currency movement we reserve the right to re quote. Land itineraries, conditions and prices are agreed and foxed by separately signed quotations. All quotation prices are net, non-commissionable, include all taxes and VAT correct as of the time of preparation (unless otherwise stated). Any changes in government taxes or VAT will be advised to the client and suncharges may be applicable as required and may take effect immediately

#### HOW TO BOOK

The rates provided by GB DMC TEAM are net, in GBP & EUR & USD as per currency mentioned Rates are based on prevailing currency exchange rates at the time of offer and in the event of a strong currency movement, we reserve the right to re quote. Land itineraries, conditions and prices are agreed and foxed by separately signed quotations. All quotation prices are net, non-commissionable, include all taxes and VAT correct as of the time of preparation (unless otherwise stated). Any changes in government taxes or VAT will be advised to the client and surcharges may be applicable as required and may take effect immediately.

#### TERMS OF PAYMENT (UNLESS OTHERWISE AGREED)

-25% deposit is required within 10 days of confirmation.

The deposit is refundable if the group is cancelled more than 45 days prior to arrival -For bookings made within 10 days of arrival, full payment by banker's draft or credit card is required (credit card surcharge applicable)

-All charge in relation to payments are borne by the Agent partner or client.

The full balance must be paid 45 days before arrival.

If the balance is not paid on time, GB DMC reserves the right to treat cases of delayed payments a cancellation of the booking & it reserves full right to cancel

#### CANCELLATION POLICY (UNLESS OTHERWISE AGREED)

-35 days or more, no cancellation charges

reservations less than 72 hours prior to arrival: 100% cancellation charge. \*\*not applicable for non-refundable or advance purchase bookings full right to cancel few or all related reservations and apply the cancellation charges as applicable

-Cancellations after this period: 100% cancellation charge -Individual reservations cancelled

#### ALTERATION OR CANCELLATION BY THE CLIENT OR AGENT

client by email

-All cancellations/reductions in numbers should be confirmed in writing by the client. GMT (UK TIME) Any cancellations made outside of these hours Alterations or cancellations need to reach us from Monday to Friday between 09h00 and will be deemed made on the next working day

if the client wishes to alter or cancel the booking, we will attempt to make the change, subject to the cancellation fees shown above In case of group travel, any reduction/cancellation of pax travelling in the group may result in either 1) a price increase for the whole group, or 2)

a cancellation charge being billed to the traveller(s) that cancelled in case of any cancellation or alteration by clients, GB DMC will try its best to accommodate the changes. All decisions by GB DMC in this case would be final and binding