

## BOOKING TERMS & CONDITIONS: -

- Rates are Net and Non-Commissionable
- No Booking has been made yet, Confirmation & rates depend on availability at the time of booking.
- Driver Tips are not included
- Porterage charges are not included in the above cost. Unless not specified.
- Entrances of any place for drivers are not included, that will be extra.
- Driver will not do guide service, there will be an extra cost for driver cum guide.
- No vehicle is blocked as of now, prices may vary at the time of booking.
- There will be no guide and entrances included during any Orientation tour.
- Tour Manager Services are not by default and are available on a request basis only.
- Coach/bus driver/car driver will only drive the vehicle for your safe and convenient journey he will not do any guide service. If driver cum guide service is required, the same must be informed at the time of booking.
- Any changes in the above-mentioned itinerary must be informed and approved before the departure date (last-minute changes will not be acceptable) and if any will incur additional charges.
- If any cancellation or changes are received after go ahead it will attract a supplement cost.
- Standard International check-in time for hotels is 1500h onwards and check-out time is 1000hrs. Early check-in and late check-out are subject to availability at the time of check-in. We can only request the same. To guarantee early check-in and late check-out, additional fees will be chargeable.
- City & Government tax to be paid locally on the spot by the client in case of FITs.
- There will be no guide and entrances included during any Orientation tour.
- Water bottles are not included in the above-given cost and are available on a request basis only with additional cost.
- Any increase in the exchange rate leads to an increase in surface transportation and land arrangements, which may come into effect before departure.
- Above mentioned excursions are unescorted unless it is not mentioned in the itinerary or requested by the client, which will be extra chargeable.
- The package rate is subject to change if there are changes in the number of persons, number of nights, or change of traveling date.

- All services, Hotels, Sightseeing, or any other services advised should be checked by you at your end. Once we receive go ahead, it is considered that you have verified at your end.
- All hotels should be checked by the agent and confirmed by the client. If due to any reason the client does not like the hotel and wants to upgrade, it will be at an additional cost which will have to be borne by the agent/Client
- Please note that we consider the flight arrival time as the pick-up time. The flight will be monitored for delays and the driver will wait for the passengers for up to 60 minutes from the flight arrival time, at no extra cost, after that waiting time and parking charges may apply after the included period.
- Other than at the airport for any other pick-up points (train station, Cruise Port, bus terminal, hotel, etc.)Waiting time is 10 minutes and after that waiting time and parking charges may apply after the included period.
- This activity or part of it may be subject to restrictions from 1 March to 31 December: Due to local government measures and guidelines put in place by service providers - including hotels and activities - guests may find that some facilities or services are unavailable.

#### EUC Driving Regulation/ Law for drivers:

- Working Hours: Maximum 12 Hours/day.
- Driving Hours: maximum 10 hours/day. (Every 4 hours and a half must rest at 45 min).
- Everyday sleeping period: Minimum 11 hours before starting another day
- As a result of local government measures and guidelines put in place by service providers - including hotels and ancillaries - guests may find that some facilities or services are not available
- Airport / Hotel / Station Transfers Between 2100hrs and 0800 hrs will lead to Extra Night surcharges... which have to be paid extra apart from the above cost
- Water bottles are not included in the above cost, unless not specified.
- Any expenses of a personal nature such as laundry, wines, mineral water, and food drinks are not included in the above cost.
- Vouchers are not transferable and valid only for the services mentioned in the voucher.
- Driver Meals and driver's accommodation are not included in the above cost, unless not specified.
- Bus/Vans will follow designated routes only, as there is a different permit and tolls policy in every country, especially for LDC (Long Distance coach), depending on Local Conditions and Laws.
- It is mandatory to wear a face mask on public transport, and during your flight

- Some facilities may not operate or may be suspended or closed if necessary due to technical, weather, safety, or operating conditions
- Passengers will be responsible for any services missed by them due to not following the stated time; this includes - Meals, transfers, sightseeing, flights, etc.
- Majority of Hotels in Europe are not equipped with Air-Conditioning, nor will fans be in the rooms due to climate conditions.
- The functioning of Air cooling / Air conditioning in hotels is subject to the official declaration of summer by the local authority.
- During heat waves in Europe air conditioning of the hotels and coaches may cease to function as they are not built for such High temperatures.
- Most hotels in Europe do not provide tea kettles in the rooms.
- Any damage caused to the hotel rooms / Coach during your stay, shall be payable by the passengers.
- Security alerts and random closures might affect the itinerary.
- Please take extra care of your personal belongings while on the tour, every country you travel to is prone to thefts and bag snatching. The company will not be liable for any loss of belongings/baggage.
- Kindly be on time for your activities, tours, and transfers. Most countries are quite strict about following a schedule
- Eating & drinking is not permitted in the COACH / VAN
- In major European cities, there are parking restrictions for Vehicles, and it may not be possible to stop at all the places during the city tour. The driver will try his/her best to stop wherever possible for a photo stop.

## **Our Important Links for Booking & Travel Partner**

### **Package Privacy Policy**

<https://gbdmc.com/wp-content/uploads/2025/04/package-terms-and-condition.pdf>

### **TERMS AND CONDITIONS**

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### **Privacy Policy**

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